Appendix A

Social Welfare Information and Advice Agencies

Free confidential Community Legal Advice Services is provided by the following local voluntary organisations at their offices and outreach centres across the borough. A range of drop in and appointment sessions are offered by the different agencies, so please phone or check online for details. All of the agencies provide advice on welfare benefits, housing and debt problems and can refer you to specialist support services

Account3

Drop in and appointment sessions provided at their main office in Bethnal Green Outreach sessions at Bow Idea Store, Roman Rd and Old Ford Housing Association office

9 Birkbeck Street, Bethnal Green, E2 6JY,

Tel: 020 7739 7720, www.account3.org.uk

Bromley by Bow Centre

Drop in and appointment sessions provided at main office in Bromley by Bow Outreach sessions at the Linc Centre Fern St E3 and Burdett Centre, Wallwood St E14 and local GP surgeries

St Leonard's Street, E3 3BT,

Tel: 020 8709 9737 www.bbbc.org.uk

Citizens Advice Bureau (CAB)

Drop in and appointment sessions provided at main office in Whitechapel. Outreach sessions provided at: Cheviot House One Stop Shop, Commercial Rd, E1 and Chrisp St Market Idea Store, E14 and Gladstone Place One Stop Shop, Roman Road, E3

32 Greatorex Street, Whitechapel E1 5NP Tel: 020 7247 1050 www.eastendcab.org.uk

Island Advice Centre

Drop in and appointment sessions provided at main offices in Isle of Dogs

Island House, Roserton Street Isle of Dogs, E14 3PG Tel: 020 7987 9379 (Isle of Dogs office) www.island-advice.org.uk

Legal Advice Centre

Drop in and appointment sessions provided at main office and outreach venues during the day. Free evening legal advice sessions also provided University House,

104 Roman Road, E2 0RN

Tel: 020 8980 4205

www.legaladvicecentre.org.uk

Limehouse Project

Advice on welfare benefits, housing and debt problems Drop in and appointment sessions provided at main office in Copenhagen Place .Outreach sessions provided in Poplar, Lansbury and Wapping and in local GP surgeries

Cheadle Hall, Cheadle House, Copenhagen Place, E14 7EY,

Tel: 020 7538 0075

www.limehouseproject.org.uk

Tower Hamlets Law Centre

Specialist advice and representation by appointment on housing, welfare benefits, employment,. Free evening Legal Advice surgeries also take place

214 Whitechapel Road, E1 1BJ

Tel: 020 7247 8998, www.thlc.co.uk

Toynbee Hall Debt Advice Service

Advice on debt and money management issues including fuel debt problems .Free evening legal advice surgeries also provided 28 Commercial Street, E1 6LS

Tel: 020 7392 2953

Email advice@toynbeehall.org.uk

www.toynbeehall.org.uk

There are also a number of other voluntary organisations who provide advice services to particular communities as listed below	
Bangladesh Youth Movement	Chinese Association of Tower Hamlets
21/23 Henriques Street E11NB	Sailor Place, 680 Commercial Rd E14 7HA
Tel: 020 7488 1831	Tel: 020 7515 5598
Wapping Bangladesh Association	OSCA Somali Advice Project
TenchStreet E1W2QD	Concordia Community Centre, Railway Arches
Tel: 020 7702 1708	420 - 421 Burdett Rd E3 4AA
	Tel: 020 7987 5833
South Bromley Forum	Praxis (New Residents Service)
27 Aberfeldy Street E14 ONU	Pott Street E2 OEF
Tel: 020 7987 9584	Tel: 020 7729 7985
	www.praxis.org.uk
Stifford Community Centre	St Peters Bengali Association
2- 6 Cressy Place E1 3JG	Minerva Centre,10 Minerva Street E2 9EH
Tel 020 7790 3632	Tel 020 7729 1036
www.stifford.org.uk	

National telephone helplines and websites - information and advice on benefits, housing, money and debt problems

Debt Advice Foundation 0800 644 60 89	Citizens Advice Bureau
www.debtadvicefoundation.org	www.adviceguide.org.uk
National Debt line 0808 808 4000	Turn2us www.turn2us.org.uk (includes an
www.nationaldebtline.co.uk	online benefits calculator
Step Change Debt Charity 0800 138 111	Shelter the housing and homelessness charity -
www.stepchange.org	0808 800 4444 <u>www.shelter.org.uk</u>