



Landlord Licensing

Refund Policy

We will give a refund for a property license if an application was made by mistake. Situations considered to be a mistake are if:

- The property is outside the designated area
- A duplicate application has been made
- An application was made for an exempted property.

We will not give you a refund if:

- We refuse your application
- You withdraw your application
- We revoke your licence
- You are refused planning permission for works required to your property

Licence fees are not connected to the length of a licence.

If you cancel your licence before it expires, we cannot give you a refund.