



Handyperson Service

Funded by London Borough of Tower Hamlets



How to refer

- Call us on 020 8 981 7124
- Email us at info@ageukeastlondon.org.uk
- Call in and see us at 82 Russia Lane, Bethnal Green E2 9LU



What can we help with?

- Moving furniture to aid hospital discharge
- Electrical work e.g. fitting of lights, bulbs etc
- Installation of curtain rails/blinds
- Plumbing – fitting of washing machines, leaking taps
- Fitting of locks and security
- Carpentry – putting up shelving
- Preparing for winter/summer – draft proofing
- Fitting of key safes



More of what we can help with.....

- Fixing of bannisters and grab rails
- Fitting of equipment e.g. hospital equipment
- Bed & chair adjustment
- Home fire safety checks
- Home energy checks
- Prevention of trips e.g. fixing of loose carpets/flooring
- Accident Prevention



Even more of what we do.....

- Tidy up of the garden/grass cutting
- Fitting of carbon monoxide testers
- TV tuning
- Fixing flat-packs
- Order and collection on behalf of our customers e.g. new bath panel



So how are we different to other handyman services in the borough?

- Staff are trained trusted assessor status
- DBS enhanced checks every 3 years
- Mandatory training
- Staff wear AUKEL logo uniforms



Eligibility

- Resident of Tower Hamlets
- Older person
- Disabled
- In receipt of health related or DWP benefits
- Eligible Single person = 2 LBTH funded visits a year
- Eligible couple = 3 LBTH funded visits a year



Quality Assurance

- My Concerns & Wellbeing
- Annual quality assurance checks



Foundations

Customer Comments

"Finally can get in my garden – wonderful"
Mr H from E14

"Thank you so much – Dave is a lovely man"
Mrs D from E3

"I can now sleep having the curtains put back up"
Mrs C from E2

For further information

- Email us at info@ageukeastlondon.org.uk
- Telephone our Job Booker Naeem Ali on 020 8981 7124
- Or call in to see us at 82 Russia Lane, Bethnal Green, London E2 9LU