

Idea Store **Friend & Carer Membership**



We would like:

- Feedback from you
- Your help in making this work

Five Idea Stores providing

- Libraries
- Learning
- Information

Idea Store 2016

Idea Store Canary Wharf 2006



Local History Library
& Archives
(Bancroft Rd)



Cubitt Town
Library



Idea Store
Watney
Market 2013



Idea Store
Whitechapel 2005



Idea Store Chrisp
Street 2004



Shadwell Centre



Bethnal Green
Library



Idea Store Bow 2002

Accessibility

- High Street locations
- Long opening hours
- Accessible buildings

But a lot of people still find it difficult to use Idea Store services

Idea Store
**Home Delivery
Service**

- Traditional local authority model
- Visits once every 6 weeks
- Books chosen for you
- A limited service

WE NEED A BETTER MODEL...

Idea Store **Friend & Carer Membership**



Friend and Carer card

The Friend & Carer Membership scheme links together two people:

- Someone who finds it difficult to get to their nearest Idea Store or library (the Home Reader)
- Someone else - it could be a family member, a friend, a neighbour or a volunteer - who can go to the Idea Store or library on their behalf and choose books and other items for them (the Friend & Carer)

Benefits of the F&C scheme for Home Readers

- Someone supporting you to use IS services
- Items changed whenever you want – no need to wait six weeks for another delivery
- Choice
- Helps with social isolation
- Have VIP access to Local History and other exhibitions
- Receive a regular newsletter and be first to hear about events in Idea Stores

Benefits for F&C cardholders

- Borrow up to 24 items (12 for yourself and 12 for the Home Reader)
- Be exempt from charges for any books returned late
- Receive vouchers for tea or coffee and a cake at our cafés at Idea Store Whitechapel and Idea Store Bow
- Have a FREE place on any daytime Idea Store Learning course when you are accompanying the Home Reader
- Have VIP access to Local History and other exhibitions
- Receive a regular newsletter and be first to hear about events in Idea Stores

Developing the scheme

- More people able to use the service
- F&C can bring the Home Reader into a store
- Social connections
- Possibility of volunteers taking on a F&C role

A richer experience



Prime Time
Have an enjoyable afternoon
chat with staff about
Mondays, 10:15am
[Idea Store White](#)



Book Break
Sit back and relax
conversation.
Thursdays 2 - 4pm



Make the Most of Your Table
Learn and practice basic computing
Mondays, 1.00pm - 2.00pm
[Idea Store Bow](#)

NEW
Course
Guide
2016-17



AVAILABLE NOW!



Aaj Kal: Current affairs in Bengali
Discuss local and international news
over tea and coffee.
3rd Saturday of every month

idea



FREE access to Ancestry Library Edition



idea

What do you think?