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*Positive engagement of older people*  
**2009-2010**  
*Preventing and tackling child poverty*  
**2003-2009**  
*Winner of 7 previous  
Beacon Awards*



# Pan-Provider Forum

## Equality Monitoring

### Wednesday 30<sup>th</sup> January 2013

One Tower Hamlets Team – Tower Hamlets Council



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## Our Vision

The Council's Vision, developed in the Community Plan 2020, is to be achieved with our partners and with the active participation of all those who have a stake in the borough, is to improve the quality of life for everyone who lives and works in the borough

Underpinning this vision is the desire to build One Tower Hamlets – an ambition to reduce poverty and inequality, bring local communities closer together, and provide strong leadership by involving people and giving them the tools and support to improve their lives

# Knowing Our Communities & Service Users



## Older LGB Project

In 2025 Tower Hamlets will have 20,128 people aged 65-84 with 20% using long term adult social care with potentially 402 LGB service users

Gay specific care:

“If we had options open to us we could then make an informed choice and if you didn’t like any of the options then you’d have to produce your own options you know.”



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Opening Doors London (ODL) from Age UK, with Age UK Camden as the lead agency, and in partnership with Age UKs across London, is the biggest project providing information and support services to and with older lesbian, gay, bisexual and / or transgender (OLGBT) people in the UK

ODL officially launched its older LGBT Checklist for providers of adult social care services in October 2011. The event was attended by a range of commissioners, policy makers, CQC, social workers and service providers from across London.

# Why Are We Asking Providers To Monitor The Equality Profile Of Service Users?

- Equality Act 2010 and Public Sector Equality Duty (PSED) – legal compliance
- Delivering services on behalf of the public = you being subject to the PSED
- Public Services Social Value Act
- Service Improvement and Equality Monitoring In Practice...