

Integrated Early Years' Service

**Early Intervention offer for Families with Children
aged 0 to 11.**

Guidance on Children's centres core offer for 0 to 11



**Tower Hamlets
Sure Start Children's Centres**

2nd October 2017
Version 2.0

Background

The Integrated Early Years' Service (IEYS) offer has now extended to provide services for families with children aged five to eleven, whilst they are still of primary school age.

We will pilot the service offer in the North West mini cluster. This includes Mowlem, Meath and Collingwood Children centres. See map on page 4. For the list of schools included see page 5.

We are building our initial offer on the foundations of the following key principles:

1. We want to work collaboratively with the family and other professionals to enable best outcomes for families
2. We want to work in an evidence-based and strengths-based way
3. We want to apply a whole family approach
4. We will be lead professionals where the family and the professionals believe that it will bring about better outcomes for the family
5. We do not want to duplicate services or undermine traded services
6. We want to identify learning and support our staff where needed
7. We want families to be a part of the evaluation to shape the future of our service

As an early intervention service who provide short to medium term intervention, we aim to work with a family for as long as is helpful, however our broad guidelines are that we will work with a Tier 1 case for no more than 6 weeks, a tier 2 case for 3-6 months, and borderline 2/3 cases for 6-9 months. Our work with tier 3 cases should be clearly defined as part of a statutory plan, and would be expected to be open for 3-6 months.

Further details of how we will implement our principles can be found in Appendix A.

This document is likely to evolve as we review and develop the offer as part of the learning from the pilot.

The core offer is outlined in the following three sections

- Children's Centre offer for families with children aged 0 to 11
- Children's Centre offer for families with children aged 0 to 4
- Children's Centre offer for families with children aged 5 to 11

Please ensure pages 3, 4 and 5 are visible to practitioners.

Children's Centre offer for families with children aged 0 to 11

- Completing Early Help Assessments (where appropriate) to identify child and family's needs at a Tier 2 level
- Apply Signs of Safety approach throughout the work
- Video Interaction Guidance (VIG) with parents and children aged 0-11
- Provide venues for ESOL and Adult Learning
- Partnership work around employment support
- Work with all tiers of need
- Signpost parents for advice on benefits and employment
- Support with applicants, e.g. for grants (such as crisis grants, Family Fund, etc.)
- Referrals to other services as required

Children's Centre offer for families with children aged 0 to 4

- Universal sessions for 0 to 4
- Targeted sessions for under 0 to 4
- Little Talkers and Invitation To Play – one per mini cluster on a rolling programme
- Work with all tiers of need
- Baby Massage, Triple P, SFSC (in partnership with others e.g. PET)
- Video Interaction Guidance (VIG)
- Offer Educational Psychology support for 0 to 4
 - o Behaviour support
 - o Post diagnosis support
- Provide venues for ESOL and Adult Learning
- 2 year reviews with health visitors at every CC
- Baby clinics (venues to be confirmed)
- Play in the Home
- Healthy Start Vitamins vouchers

Children's Centre offer for families with children aged 5 to 11

We aim to provide targeted, individual/family work for families who have children aged 5 to 11, such as support and advice in the following areas:

- Parenting support / positive parenting
- Behaviour management and strategies
- Offer support and signposting re: ASB, gangs, internet safety, bullying, CSE, FGM, child's development, etc.
- Direct work with children aged 5 to 11 to gain their wishes and feelings, and encourage their participation and contribution to our assessments and plans

All referrals by schools and children social care should go through the Early Help Hub.

Self-referrals and referrals from other public services such as the health visiting service should be made directly to CC.Referrals@towerhamlets.gov.uk

The pilot is restricted to the North West Mini Cluster

Tower Hamlets Children Centre North West Mini Cluster



Tower Hamlets
Produced by: ESIST
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- Mini Cluster Area**
- North West Mini Cluster
- Children Centre Catchment Area**
- Collingwood
- Meath Gardens
- Mowlem
- Children Centre

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The pilot of the service offer will initially be restricted to the following schools

1	Canon Barnett Primary School
2	Christ Church CofE Primary School
3	Hague Primary School
4	Osmani Primary School
5	St Anne RC Primary School
6	St Matthias CofE Primary School
7	Stewart Headlam Primary School
8	Thomas Buxton Primary School
9	William Davis Primary School
10	Bangabandhu Primary School
11	Bonner Primary School (Bethnal Green)
12	Globe Primary School
13	John Scurr Primary School
14	Columbia Primary School
15	Elizabeth Selby Infants' School
16	Lawdale Junior School
17	Mowlem Primary School
18	St Elizabeth's RC Primary School
19	St John's CofE Primary School
20	Virginia Primary School

All referrals by schools and children social care should go through the Early Help Hub.

Self-referrals and referrals from other public services such as the health visiting service should be made directly to CC.Referrals@towerhamlets.gov.uk

What we won't be able to provide

- Universal sessions for over 5 to 11
- Targeted group sessions for over 5 to 11
- After school/breakfast/holiday clubs
- Work with children that are already in secondary school
- Take the lead on Tier 3 cases (CSC, Health, SEND)
- Provide crèche for ESOL or Adult Learning

Appendix A

We will implement the principles for the 5 to 11 offer using some of the following methods.

We will work in an evidence- and strengths-based way by:

- Completing Early Help Assessments (where appropriate) to identify child and family's needs at a Tier 2 level
- Apply Signs of Safety approach throughout the work
- Provide parenting programmes (in partnership with PET)
- Offer Video Interaction Guidance (VIG) with parents and children aged 0-11

We will take a whole family approach by:

- Using Early Help Assessments (where appropriate) to understand a family's needs
- Whilst we won't take the lead in working with children over the age of 11, we will signpost the family to other services if a need is identified, we will work as part of a TAF to support the whole family, and where appropriate we will include the older children in the support we offer a family

We will work as part of the TAF to identify the most appropriate lead professional for the family, to support best outcomes:

- This would usually be where the main focus is on the children under 5 in the family
- Where the children in a family are attending school, it is likely that the school will be the lead professional, as they are best placed in terms of knowing the child well and seeing them on a regular basis. This would be particularly appropriate where the needs of the older child in the family are impacting on the younger children.
- Where the child has significant health needs, a health professional is likely to be the lead professional, e.g. for a child who has significant health needs that impact on the rest of the family
- Similarly, where schools or health know the child best, they are best placed to lead on the Early help Assessment (EHA).
- We may on occasion be the lead professional for older children, where it is decided by the TAF that we are best placed to fulfil that role for the family

To avoid duplication of existing services, and to work collaboratively with our partners:

- We'll work with families for as long as is required and helpful to the children and their families providing there is a clear and meaningful role for us around targeted support
- As an early intervention service who provide short to medium term intervention, we aim to work with a family for as long as is helpful, however our broad guidelines are that we will work with a Tier 1 case for no more than 6 weeks, a tier 2 case for 3-6 months, and borderline 2/3 cases for 6-9 months. Our work with tier 3 cases should be clearly defined as part of a statutory plan, and would be expected to be open for 3-6 months.

We're committed to supporting our staff and meeting their needs alongside the development of our service:

- We want to support our staff to develop their existing skills and knowledge to support the extended age range of children we will work with
- We want staff to feel supported and equipped to best support the families they will meet and we hope that we can identify learning and training requirements through this process

We're invested in providing a service that includes the participation and contribution of both our parents/carers and partners:

- We want to include parents and partners in our decision making process during the pilot
- We hope to gain views of parents, particularly on our extended service (to work with children aged 5 to 11) at the beginning, middle and end of the pilot

All referrals by schools and children social care should go through the Early Help Hub.

Self-referrals and referrals from other public services such as the health visiting service should be made directly to CC.Referrals@towerhamlets.gov.uk