

Integrated Early Years' Service

**Early Intervention offer for Families with Children
aged 5 to 11.**

Introducing the 5 to 11 pilot offer in the North West Mini Cluster



**Tower Hamlets
Sure Start Children's Centres**

2nd October 2017
Version 2.0

Background and update

The Integrated Early Years' Service (IEYS) came into its present structure on the 1st of May 2017. This brought about a significant change, bringing together all the Early Years' Services (the Early Years' Service, Local Authority Day Care and Children Centres) in to one line management structure.

The vision of the Integrated Early Years' Service is for every child in Tower Hamlets to have the best possible start in life, through reducing inequalities and improving quality of life. Our service aims to support children and their families to be safe and happy, improving lifelong health and wellbeing.

We work to four priority areas, which underpin our work and are refined in each Children's Centre to ensure a meaningful offer to the local community. Our priority areas are:

1. Health and Wellbeing
2. Childcare and Employment Support
3. Parenting Confidence and Capacity
4. Child Development and School Readiness

With both the public and professional consultations in support, the IEYS offer has now extended to provide services for families with children aged five to eleven.

Since the 1st of May the IEYS has been going through the mobilisation process following a reduction in staffing and changes in roles and locations for some officers. This process was concluded successfully and the service is now in a state of business as usual for the autumn term.

Family Work with children 5-11 years old

During the mobilisation period, the IEYS has been defining the scope of the service offer for families with children aged 5 to 11.

We will work with families with children aged 5 to 11 whilst they are still of primary school age.

We have agreed principles which will guide us to deliver the appropriate service. These are:

1. We want to work collaboratively with the family and other professionals to enable best outcomes for families
2. We want to work in an evidence-based and strengths-based way
3. We want to apply a whole family approach
4. We will be lead professionals where the family and the professionals believe that it will bring about better outcomes for the family
5. We do not want to duplicate services or undermine traded services
6. We want to identify learning and support our staff where needed
7. We want families to be a part of the evaluation to shape the future of our service

Piloting the 5-11 service offer

We will pilot the service offer in the North West mini cluster. This includes Mowlem, Meath and Collingwood Children centres. See map on page 5. For the list of schools included see page 6.

Through a scoping exercise we have discussed the potential work with stakeholders, including Parents, Schools, Education Psychology Service, internal partners in the Local Authority as well as initial discussions with the third sector.

We agreed:

- ✓ We want to analyse our findings and learn from the experience before expanding across the Borough
- ✓ We want to explore the role of the IEYS through avenues such as the 'Team Around the Family' model and direct work with older children.
- ✓ The pilot will have a separate Project Board including Headteachers, Children's Centre staff, Social Care, Youth Service and other partners
- ✓ We will schedule in regular reviews to take stock and implement some of the learning.

The purpose of the pilot is to:

- Help us identify any gaps and clearly define our role in relation to work with families with children aged 5-11
- Help us identify what other services provide and how we can complement their work so we don't duplicate
- Refine our referral process to accommodate referrals for families with children aged 5-11
- Monitor and take stock of the demand for our support for families with older children
- Identify support needed for our staff and teams
- Seek feedback from service users and ensure they have an input in shaping the service offer.

Referral Process

During the pilot, we will take referrals from the following

- The Early Help Hub
- MASH
- Social Inclusion Panel
- Social Care
- Schools
- Health teams
- Parents/carers
- Other partners

Self-referrals and referrals from other public services such as the health visiting service should be made directly to CC.Referrals@towerhamlets.gov.uk

All referrals by schools and children social care should go through the Early Help Hub.

All referrals should be on a Children Centre Referral Form or as an Early Help Assessment unless they come from the Early Help Hub.

As an early intervention service who provide short to medium term intervention, we aim to work with a family for as long as is helpful, however our broad guidelines are that we will work with a Tier 1 case for no more than 6 weeks, a tier 2 case for 3-6 months, and borderline 2/3 cases for 6-9 months.

The pilot is restricted to the North West Mini Cluster

Tower Hamlets Children Centre
North West Mini Cluster



Tower Hamlets
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- Mini Cluster Area**
- North West Mini Cluster
- Children Centre Catchment Area**
- Collingwood
- Meath Gardens
- Mowlem
- ★ Children Centre

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The pilot of the service offer will initially be restricted to the following schools

1	Canon Barnett Primary School
2	Christ Church CofE Primary School
3	Hague Primary School
4	Osmani Primary School
5	St Anne RC Primary School
6	St Matthias CofE Primary School
7	Stewart Headlam Primary School
8	Thomas Buxton Primary School
9	William Davis Primary School
10	Bangabandhu Primary School
11	Bonner Primary School (Bethnal Green)
12	Globe Primary School
13	John Scurr Primary School
14	Columbia Primary School
15	Elizabeth Selby Infants' School
16	Lawdale Junior School
17	Mowlem Primary School
18	St Elizabeth's RC Primary School
19	St John's CofE Primary School
20	Virginia Primary School

All referrals by schools and children social care should go through the Early Help Hub.

Self-referrals and referrals from other public services such as the health visiting service should be made directly to CC.Referrals@towerhamlets.gov.uk