

Parenting and adult education directory

Spring Term January-March 2024



Welcome

As part of Family Hubs Early Help and Children and Families Service, the Parenting and Adult Education (PAE) team coordinate courses, programmes and employment pathways for families with children from birth – 19 years old and up to 25 years for children with Special Educational Needs and Disabilities (SEND). We focus our offer on enabling early steps into parenting and education which includes:

- increasing parenting understanding and knowledge
- access to education and training
- employability and good job opportunities.

We offer access to a variety of courses and programmes which are delivered within the Family Hubs at your local Children and Family Centre on a termly basis. Where this is not possible we have outlined pathways and support in accessing the programmes directly with the provider. Further information on this can be accessed by contacting the PAE team.

We work with a range of training providers and organisations for which there is an eligibility criteria. Further information on this is available in the [how to apply](#) section.

Exclusive to our service, the majority of courses and programmes delivered in the Children and Family Centres include free crèche provision. This means you can bring your child and leave them with our experienced crèche team whilst you learn. Please note that spaces are limited and provided on a first-come first-served basis. Age range for the crèche is 6 months-5 years old.

This directory outlines in detail the programmes and courses on offer, course content, time and duration of programmes and how to apply. If, however, you need further information please contact the Parenting Adult Education Team.

Eligibility summary:

All our courses and programmes are free if you live in Tower Hamlets and have a Child in the household from birth - 19 years old (25 with SEND). Courses and programmes highlighted with a **star** require you to have lived in the UK for three years or more and either be unemployed, in receipt of benefits or require your household income to be less than £21,157.50 per annum.

Further information on this is available in the **how to apply** section.



Parenting Programmes

Below is a list of information for all scheduled parenting programmes due to be delivered at your local Children and Family Centre. Please see page 5 for the description of the programmes. If you would like to apply for any of the programmes, please follow the instructions in the [how to apply](#) section.

Programme:	Delivery:	Venue:	Crèche:	Enrolment:	Facilitator:	Dates:	Session times:
*Positive Change	Classroom	JS - CFC	Yes	4th January 2024	Eva Armsby Centre	11th January - 28th March 2024	Thursdays 10:00am-12:00pm
Understanding Autism	Classroom	JS - CFC	Yes	9th January 2024	eTraining	16th January - 23rd April 2024	Tuesdays 9:30am-2:30pm
Managing Challenging Behaviour	Classroom	JS - CFC	Yes	9th February 2024	Learning Curve	23rd February - 10th May 2024	Fridays 9:30am- 2:30am
Children and Young Peoples Mental Health	Classroom	OV - CFC	Yes	11th January 2024	Learning Curve	18th January - 25th April 2024	Thursdays 9:30am-2:30pm

*Please note when booking onto these parenting programmes, you will be advised to complete a Provider Referral Form subject to meeting the eligibility criteria. Further information is available in the [how to apply](#) section..

Parenting Programmes

Below is a list of information for all scheduled parenting programmes due to be delivered at your local Children and Family Centre. Please see page 5 for the description of the programmes. If you would like to apply for any of the programmes, please follow the instructions in the [how to apply](#) section.

Programme:	Delivery:	Venue:	Crèche:	Enrolment:	Facilitator:	Dates:	Session times:
Understanding Adverse Childhood Experiences (ACEs)	Classroom	WA - CFC	Yes	9th January 2024	Learning Curve	16th January - 23rd April 2024	Tuesdays 9:30am-2:30pm
*Triple P	Classroom	MO - CFC	Yes	-	Parental Engagement Team	18th January - 14th March 2024	Thursdays 10:00am-12:00pm
*Triple P Baby	Classroom	OV - CFC	Yes	-	Parental Engagement Team	17th January - 20th March 2024	Wednesdays 10:00am-12:00pm
Triple P Baby	Classroom	AP - CFC	Yes	-	LBTH	23rd January - 26th March 2024	Tuesdays 10:00am-12:00pm
*SFSC	Classroom	JS - CFC	Yes	-	Parental Engagement Team	15th January - 25th March 2024	Mondays 10:00am-12:00pm
GENPMTO	Classroom	JS - CFC	Yes	-	Barnardo's	17th January - 24th April 2024	Wednesdays 10:00am-12:00pm
GENPMTO	Classroom	Online	No	-	Barnardo's	18th January - 25th April 2024	Thursdays 10:00am-12:00pm

Paediatric First Aid is delivered on a termly basis within your locality. We schedule four programmes per term across the borough which enables you to access the course at your local Children and Family Centre with creche provision. For further details on the venue, time and how to enrol please contact the PAE team.

*Please note when booking onto these parenting programmes, you will be advised to complete a Provider Referral Form subject to meeting the eligibility criteria. Further information is available in the [how to apply](#) section.

Parenting Programmes

The information below gives you a brief overview of each programme. This is to help you to decide which programme is best suited for you, based on your needs.



Programme:	Duration:	Learning hours:	Course content:
Positive Change	12 Weeks	3 hours per week	This programme is for mothers who have experienced domestic abuse. It supports mums to build on their relationship with their children and raise awareness of conflict within their home. Classes will give you the opportunity to meet and share with other mums who have had similar experiences. You will explore the impact of conflict and strengthen the bond between you and your family.
Strengthening Families Strengthening Communities (SFSC)	13 Weeks	3 hours per week	This programme is for parents with children from birth-19 years old (25 years old with SEND) and is designed to promote effective behaviour management with children. As well as encouraging community involvement with parents, you will learn new skills for communicating with children. You will discuss and practice positive discipline and setting boundaries. You will explore ways to reduce conflict and challenge behaviour, as well as learning more about child development.
Understanding Autism	12 Weeks	5 hours per week	This programme is for parents who wish to increase their knowledge and understanding of autism. Find out what autism means and how it is diagnosed, and learn more about the characteristics that may be present in people with autism.
Incredible Years	12 Weeks	3 hours per week	This programme aims to strengthen the relationship and bond between parent and the child, improve interaction, reduce behavioural difficulties through increasing the use of positive parenting and behaviour management strategies and build and promote the child's social and emotional skills.
Managing Challenging Behaviour	12 Weeks	5 hours per week	This programme looks at behaviour that may be challenging. Learn how to support positive behaviour and the importance of effective communication and management of challenging behaviour. You will also understand how to support those involved in incidents of challenging behaviour.
Understanding Adverse Childhood Experiences (ACEs)	12 Weeks	5 hours per week	This programme explores childhood and family structures, gives you an introduction to adverse childhood experiences which can be direct such as physical abuse or indirect, for example the divorce of parents. You will develop strategies to improve the outcome for children and provide them with the skills to support them overcome these barriers.
Safeguarding and Prevent	12 Weeks	5 hours per week	This programme delves into various aspects of safeguarding, including identifying signs of abuse, understanding legal and ethical responsibilities, implementing effective reporting procedures, and ensuring the well-being of children and young adults including online safety.

Programme:	Duration:	Learning hours:	Course content:
Children and Young People's Mental Health	12 Weeks	3 hours per week	If you want to learn about mental health issues to support children and young people that you work with, or those you care for in your own life, this course is perfect for you. It will teach you about supporting mental health and emotional well-being. You will also learn about issues facing children and young people including depression, anxiety and conduct disorder, as well as factors that affect their mental health and the impact these can have on them and their lives.
First Aid	2 Weeks	3 hours per week	This is a non-accredited paediatric first aid course which covers various kinds of serious injuries and how to assess them before getting medical attention. Choking, cardiopulmonary resuscitation (CPR), head trauma, bleeding and broken bones are some of the topics which will be covered.
GEN PMTO	14 Weeks	2 hours per week	Generation Parent Management Training Oregon is a US evidence-based intervention developed to deign help parents strengthen their families at all levels. This model teachers parenting skills that encourage children s cooperation and positive social behavior, prevent and reduce mild to severe behavior problems in young people aged 8-14 at risk of getting involved in serious youth violence.
Triple PPP	6-9 Weeks	3 hours per week	This programme is for parents of children between the ages 1-12 years old. Classes will help you to share common concerns about your parenting and deal with your child's behaviour. You will learn effective positive parenting strategies, gain skills to manage common behaviours and issues, learn how to understand and promote your child's development and get support from other parents.
Safer Together and Healthy Relationships	4 Weeks	2 hours per week	This workshop explores the types of and risk factors of domestic violence and abuse, the physical and psychological effects and the behaviours displayed by an abusive person. It explores what a healthy relationship is, and what the impact of domestic violence on survivors and their children has. We discuss the help seeking process and support range for survivors.
Healthy Families Programme	5 Weeks	2 hours per week	This programme promotes a healthier lifestyle and provides useful tips to make small changes that have a positive impact on family health and wellbeing. Sessions are practical and fun.
Triple P Baby	8 Weeks	2 hours per week	This programme aims to prepare parents for a positive transition to parenthood and the first year with their baby, promoting sensitive and responsive care in the perinatal period. You will participate in a range of exercises to learn strategies to develop a positive relationship with your baby and help their development through new skills and behaviours.





Adult Education

Below is a list of information for all scheduled adult learning courses due to be delivered at your local Children and Family Centre. If you would like to apply for any of the courses, please follow the instructions in the **how to apply** section.

Programme:	Delivery:	Venue:	Crèche:	Enrolment date:	Facilitator:	Dates:	Session times:
*Childcare	Classroom	MO - CFC	Yes	12th January 2024	eTraining	19th January - 26th April 2024	Fridays 9:30am-2:30pm
*Support Work in Schools	Classroom	CS - CFC	Yes	20th February 2024	Learning Curve	27th February - 28th May 2024	Thursdays 9:30am-2:30am
*Childcare	Classroom	OV - CFC	Yes	19th February 2024	Learning Curve	26th February - 27th May 2024	Mondays 9:30am-2:30pm
*Health and Social Care	Classroom	OG - CFC	Yes	12th January 2024	eTraining	16th January - 26th April 2024	Fridays 9:30am-2:30pm
*Health and Social Care	Classroom	OV - CFC	Yes	28th November 2023	Learning Curve	5th December - 30th January 2024	Tuesdays 9:30am-2:30pm
*Functional Skills English	Classroom	MG - CFC	Yes	9th January 2024	eTraining	16th January - 26th March 2024	Tuesdays 9:00am-12:00pm
*Functional Skills Maths	Classroom	ME - CFC	Yes	9th January 2024	eTraining	16th January - 26th March 2024	Tuesdays 9:00am-12:00pm
*Helping in Schools	Online	Online	No	9th January 2024	WEA	16th January - 26th March 2024	Tuesdays 9:00am-12:00pm
*Community Interpreting	Online	Online	No	10th January 2024	WEA	17th January - 27th March 2024	Wednesdays 9:00am-12:00pm
Employability & Aspiration	Classroom	JS - CFC	Yes		ELATT	29th February - 29th March 2024	Thursdays 10:00am-12:00pm

*Please note when booking onto these adult education courses, you will need to ensure you meet course entry requirements and eligibility criteria to qualify for free funding. Further information is available in the **how to apply** section.

Adult Education

The information below gives you a brief overview of each course. This is to help you to decide which course is best suited for you, based on your needs.



Course:	Levels:	Duration:	Learning hours:	Course content:
Community Interpreting	1, 2, 3	L1-8 Weeks L2- 12 Weeks L3- 22 Weeks	3 hours per week	This session is aimed at learners who speak fluent English and another community language, and want to develop their linguistic skills and knowledge to develop a career as a community interpreter.
Health and Social Care/Adult Social Care	1, 2	L1- 12 Weeks L2- 12 Weeks	5 hours per week	Health and social care qualifications provide learners with the knowledge and skills needed to work with some of society's most vulnerable people including the elderly, children, and adults with learning difficulties.
Childcare	1, 2, 3	L1-12 Weeks L2- 12 Weeks L3- 22 Weeks	5 hours per week	This qualification will help you to build the knowledge and skills needed when working with children and young people from birth to 19 years of age. It covers a diverse range of job roles and occupational areas working in child care settings including early years and social care. Levels on offer are 1 and 2. Level 3 requires learners to apply for an Advanced Learner Loan.
Helping in Schools (Teaching Assistant)	1, 2	L1- 10 Weeks L2- 12 Weeks	4 hours per week	This short course will explore how literacy and numeracy is fundamental in primary schools. You will learn how to manage behaviour and develop your knowledge and understanding of working in a school and college. The course will cover areas such as children and young people's development, safeguarding, communication, equality, and diversity.
Functional Skills English	E3- L1	22 Weeks	3 hours per week	This course is a GCSE equivalent accredited qualification for those learners who are looking to gain English accreditation. Levels on offer are 1 and 2.
Functional Skills Maths	E3- L1	22 Weeks	3 hours per week	This course is a GCSE equivalent accredited qualification for those learners who are looking to gain their maths accreditation. Levels on offer are 1 and 2.
Support Work in Schools	2,3	L2 - 12 Weeks L3 - 22 Weeks	3 hours per week	If you'd like to work as a teaching assistant, a learning support assistant, or a special educational needs (SEN) assistant, this qualification provides you with the knowledge, understanding and skills to work in job roles that support children and young people's learning in schools or colleges. It covers all aspects of specialist support to prepare you for a lifelong career in the education sector.



Course:	Levels:	Duration:	Learning hours:	Course content:
Employability and Aspirations	-	5 weeks	2 hours per week.	These short workshops will help you gain confidence and understanding of employment setting protocols. You will discuss career plans and how to achieve goals and targets.
Business Admin	1, 2	L1- 12 Weeks L2- 12 Weeks	5 hours per week.	This qualification covers a wide range of administrative functions for individuals looking to develop their skills and knowledge to work in an office.
Customer Service	1, 2, 3	L1 - 12 Weeks L2 - 12 Weeks L3 - 22 Weeks	5 hours per week.	This qualification provides the underpinning knowledge required by employees to work in a range of customer service roles. You will gain essential knowledge on how to carry out tasks such as managing information and supporting events.
Information Advice and Guidance	1, 2	L2 - 12 weeks L3 - 18 Weeks	5 hours per week.	If you give information, advice, or guidance as part of your role, this course can help you brush up on your skills and make sure you're aware of the fundamental rules for successful information sharing. This course covers communication techniques, interpersonal skills, and group interactions, as well as how to store and retrieve information in a way that complies with the law.
Leadership and Management ILM	2, 3		3 hour per week	This ILM Leadership and Management Course is for individuals who have management responsibilities but no formal qualifications and are serious about developing and improving their skill set and ability.

We have access to a wider range of courses offered by local providers and organisations. To discuss these options and find out more please contact the PAE team for further details.



English for Speakers of Other Languages (ESOL)

Below is a list of information for all scheduled ESOL courses due to be delivered at your local Children and Family Centre. If you would like to apply for any of the courses, please follow the instructions in the [how to apply](#) section.

Programme:	Delivery:	Venue:	Crèche:	Enrolment date:	Facilitator:	Dates:	Session times:
ESOL	Classroom	JS - CFC	Yes	8th January 2024	Idea Store Learning	15th January - 25th March 2024	Mondays 1:00pm-3:00pm
ESOL	Classroom	CW - CFC	No	12th January 2024	Idea Store Learning	19th January - 29th March 2024	Fridays 9:30am-11:30am
ESOL	Classroom	MA - CFC	Yes	11th January 2024	Idea Store Learning	18th January - 28th March 2024	Thursdays 9:30am- 11:30am
ESOL	Classroom	OG - CFC	Yes	21st February 2024	ELATT	28th February - 24th July 2024	Wednesdays 9:30am-12:00pm
ESOL	Classroom	OG - CFC	Yes	19th February 2024	ELATT	26th February - 22nd July 2024	Mondays 12:00pm-2:30pm
ESOL	Classroom	CS - CFC	Yes	20th February 2024	ELATT	27th February - 23rd July 2024	Tuesdays 2:30pm-3:00pm
ESOL	Classroom	CS - CFC	Yes	23rd February 2024	ELATT	1st March - 26th July 2024	Fridays 12:30pm-3:00pm
ESOL	Classroom	OC- CFC	Yes	21st February 2024	ELATT	28th February - 24th July 2024	Wednesdays 10:00am-1:00pm
ESOL	Classroom	OC - CFC	Yes	22nd February 2024	ELATT	29th February - 25th July 2024	Thursdays 10:00am-1:00pm
ESOL	Classroom	AP - CFC	No	19th February 2024	ELATT	26th February - 24th July 2024	Mondays 10:00am-1:00pm
ESOL	Classroom	AP- CFC	No	20th February 2024	ELATT	27th February - 23rd July 2024	Tuesdays 10:00am-1:00pm

English for Speakers of Other Languages (ESOL)

Below is a list of information for all scheduled ESOL courses due to be delivered at your local Children and Family Centre. If you would like to apply for any of the courses, please follow the instructions in the [how to apply](#) section.

Course:	Levels:	Duration:	Learning hours:	Course content:
ESOL	E1-L1	10 Weeks	2 hours per week	ESOL (English for Speakers of Other Languages). It's aimed at non-native English speakers looking to take up a new language or develop their skills. If you would like to improve your speaking, listening, and writing skills but struggle, ESOL is the best starting point. Levels on offer are E1, E2, E3 and L1. Please note the level for each course is set following results from the assessments.
Pre-Entry ESOL	PE-E1	10 Weeks	2 hours per week	Pre-Entry ESOL is the most basic entry level ESOL aimed at learners with no or very little knowledge and understanding of speaking, listening, and writing English. This course is an introduction level enabling you to access entry level courses. If you would like to improve your speaking, listening, and writing skills but struggle with English now, Pre-Entry ESOL is the best starting point.
Conversation Clubs	E1-E3	6 weeks	2 hours per week	Our Conversation Club will provide language practice to parents/carer's who were unable to access ESOL classes. Sessions will provide English practice and some basic English teaching together with orientation and cultural input. We encourage communication in the group and provide advice to parents/carers about the support and services provided by the Early Help and Children and Families Service. Along with developing English skills this course will fight isolation and ease the building of network in the community.



How to apply

All of our programmes and courses are delivered at your local Children and Family Centres in partnership with training providers and organisations. There may be a set application process and a selection criteria or entry requirements which you will need to meet to be eligible. For details on eligibility please see the detailed chart below.

To access any of our parenting programmes you will need to meet all the criteria in section 1 in blue:



Section 1

Tower Hamlets resident

Have a child from birth - 19 years old (25 with SEND)

Registered with a Children and Family Centre

Most of our parenting programmes are free to attend providing you live in Tower Hamlets and have a child from birth - 19 years old (25 years old if child has SEND). Parenting programmes highlighted with a * will require you to consent to completing a Referral Form at a Children and Family Centre which is mandatory. Depending on the programme the relevant referral form will be provided at the centre when you apply.

All other parenting, adult education and ESOL courses are fully funded, providing you meet all the criteria in [blue](#) in section 1 and 2 in addition to one of the set criteria's below in [orange](#).

Section 2

Lived in the UK
3 years or more

Unemployed

Household income
less than £21,157.50
per annum

In receipt of
Out of Work
Benefits

Please note for some programmes you are also required to meet entry requirements which are course dependent and vary accordingly. If you have any questions in relation to your criteria status or to discuss this further, please contact the Parenting Adult Education Team.

How to apply

Do you meet the relevant criteria above for your selected programme/course?

Yes

Follow instructions below on how to apply for your chosen programme or course.

No

Contact the PAE team to discuss your individual circumstances and receive further guidance and support.

Complete an online Parenting Adult Education Course Enquiry Form

You can access our enquiry form here <https://forms.office.com/r/GLiv8sDXnt> or scan the QR code. Once completed and submitted your information will be sent to the PAE team to process and add to the relevant waiting list.



If you don't have access to ICT, attend your local Children and Family Centre and book your name onto the course.

Once you attend a Children and Family Centre, a member of the team will take your EISi ID number and add you onto the relevant programme/course booking waiting list which will be shared with the PAE Team. If this is a parenting programme, you will be required to provide consent to complete a Parenting Referral Form. Staff at the centres will confirm your personal details to ensure our information is up to date and you can also highlight any support needs. Please don't forget to mention if you will need the use of crèche.

How will I know I have been offered a place?

A member of staff from the Early Help and Children and Family Service will contact you one or two weeks before the programme/course assessment or start date to invite you in and confirm your place on the course.

What should I do if I have not received a call or been offered a place?

If you do not receive a call it may mean you do not have a place on the course due to our long waiting lists. You will remain on the waiting list until we deliver the course again and you will be contacted then. You can contact the PAE team to discuss further and to check your status.

How to apply

What happens if I turn up to a programme/course without booking or confirmation?

It is your responsibility to ensure that you have a place before you arrive at one of our programmes/courses. Our venues hold a specific number of people and these are allocated via our booking system. If they are overfilled, we are in breach of health and safety regulations. People turning up on the day without prior booking may be turned away.

Waiting list

For all our programmes/courses we have a waiting list. If you are not offered a place for your preferred date, you will remain on the list until the next date becomes available. In certain cases, places may become available due to cancellations and we will make every effort to contact you to book you in. Please note in cases where we have long waiting lists, we make every effort to arrange more programmes/courses to meet the needs of our families.

Refreshments

Refreshments are not provided as part of our programmes/courses. But, certain venues have their own arrangements. We request families to make their own arrangements in relation to refreshments for themselves and their children (if they are placed in the crèche).

Parking

The venues we use do not have parking facilities. Centres may have resident/pay-and-display on-street parking. Please plan well ahead when travelling to the venues.

Venue information and contact details

Below is a list of addresses and contact details for all the Children and Family Centres in Tower Hamlets.

Key code	Map key	Address	Contact
AP-CFC	10	Around Poplar, 115 Three Colt Street, London E14 8AP	020 7364 0540
CS-CFC	11	Chrisp Street, 45 Kerbey Street, London E14 6AW	020 7364 2856
IOD-CFC	12	Isle of Dogs, Millwall Park, Stebondale Street, London E14 3BX	020 7364 1179
MA-CFC	5	Marner, Devas Street, London E3 3LL	020 7364 3534
ME-CFC	6	Mile End, 9 Bede Square, Joseph Street, off Bow Common Lane, London E3 4GY	020 7364 7557
OV-CFC / OG-CFC	4	Overland, 60 Parnell Road, London E3 2RU Olga, 25 Medway Road, London E3 5DS	020 7364 1925 020 7364 3100
JS-CFC	8	John Smith, 90 Stepney Way, London E1 2EN	020 7364 0537
OC-CFC / SH - CFC	9	Ocean, Whitehorse Road, London E1 OND Shadwell, 418-412 Cable Street, London E1 OAF	020 7364 6605 020 7364 0544
WA-CFC	7	Wapping, 15 Richard Street, London E1 2JP	020 7364 0423
MG-CFC	1	Meath Gardens, 1 Smart Street, London E2 OSN	020 7364 0349
MO-CFC	2	Mowlem Children's Centre, Wadeson Street London E2 9DL	020 7364 7935
CW-CFC	3	Collingwood, St Bartholomew Gardens, Buckhurst Street, London E1 5QT	020 7364 0539

If you would like to discuss our courses or to receive information and advice, please contact:

Zubair Ahmed

020 7364 2240

07773 384 947

Syeda Pasha

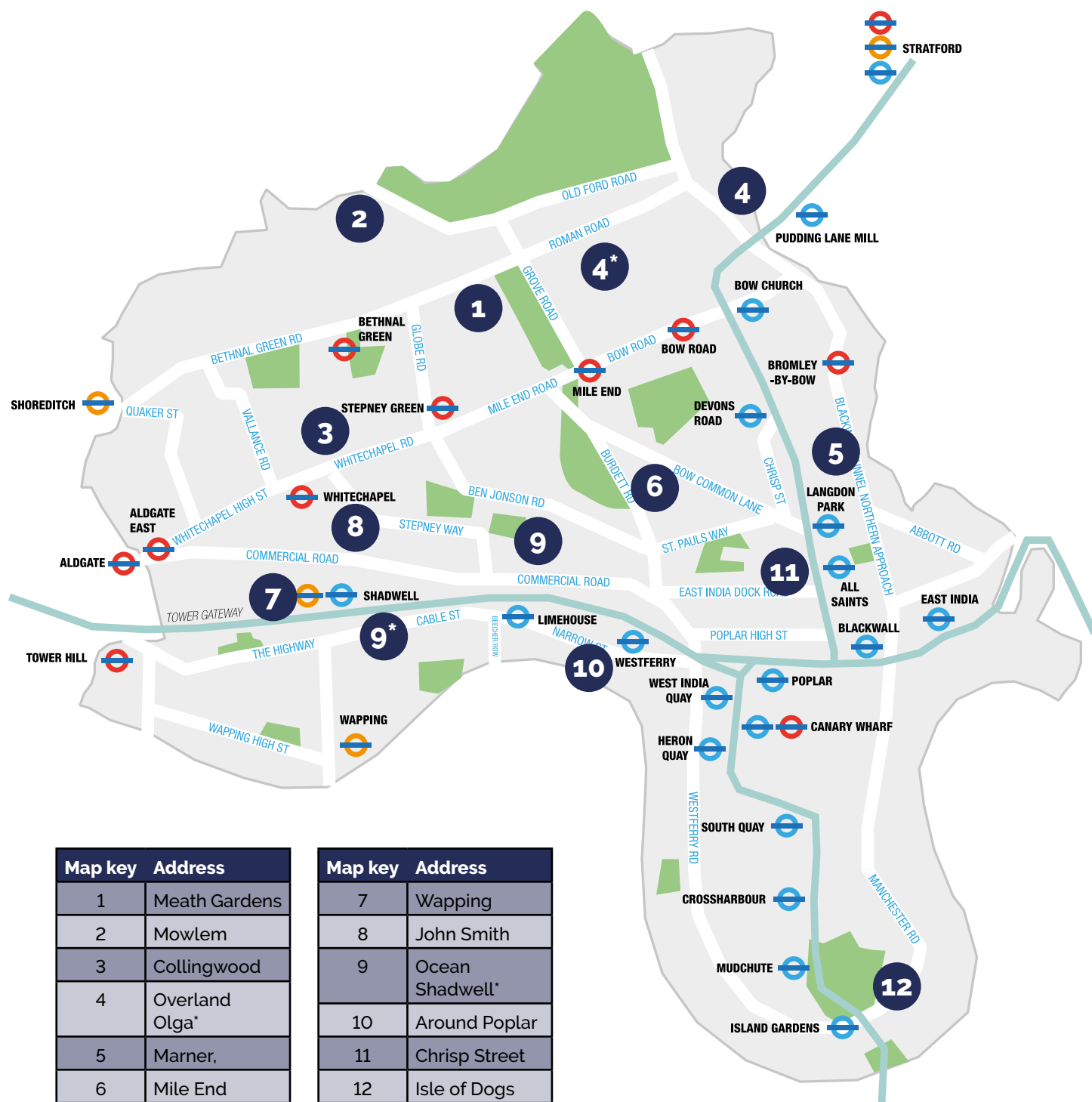
020 7364 0421

07984 277 662

PAE@towerhamlets.gov.uk

Venue information and contact details

Below is a map of all the Children and Family Centres in Tower Hamlets.



Partner organisations



**Adult Learning
Within Reach**

The WEA

London and Southern Regions
4 Luke Street
London, EC2A 4XW

0300 303 3464
www.wea.org.uk

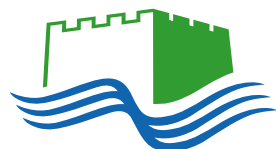


Mind Tower Hamlets, Newham and Redbridge

Open House

13 Whitethorn Street
London E3 4DA

Tel: 020 7510 1081
Fax: 020 7537 7944
info@mindthnr.org.uk



TOWER HAMLETS

VAWG and Hate Crime Team

Directorate of Health, Adults and Community
London Borough of Tower Hamlets
4th Floor, Mulberry Place, 5 Clove Crescent
London, E14 2BG

020 7364 6211
www.towerhamlets.gov.uk



ELATT

260 Kingsland Rd
London, E8 4DG

0800 0420 184
www.elatt.org.uk
hello@elatt.org.uk



Learning Curve Group

Dunelm Rise, Durhamgate,
County Durham, DL16 6FS

01388 777129
www.learningcurvegroup.co.uk



Partner organisations



DOCKLANDS OUTREACH

Docklands Outreach

St Matthias Community Centre,
113 Poplar High Street,
London, E14 OAE

www.dockout.org.uk



Social Action for Health

A community-based health charity
providing services and support to people
most affected by health inequalities.

Brady Arts Centre, 192-196 Hanbury St
London, E1 5HU

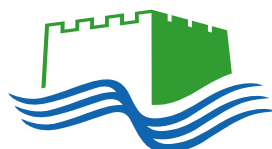
07944 966141
info@safh.org.uk
www.safh.org.uk



Library Learning Information

Idea Store Learning

London Borough of Tower Hamlets
www.ideastore.co.uk



TOWER HAMLETS

The Positive Change Service

Eva Armsby Family Centre
6 Glamis Road, Shadwell
London, E1W 3EG

020 7364 3015
eafc.referrals@towerhamlets.gov.uk

FamiliesMatter

Tower Hamlets Parental Engagement Team

The Parent and Family Support Service

London Borough of Tower Hamlets
Parent Advice Centre
30 Greatorex Street
London, E1 5NP

0207 364 6398
Parenting@towerhamlets.gov.uk



How to access Early Help Services



For families and professionals

Early Help is delivered through a partnership in Tower Hamlets – this includes amongst others Health, Education, and the Voluntary sector.



Contact the Early Help Hub:



Online enquiry form
forms.towerhamlets.gov.uk/service/ehenquiries



Call 020 7364 5006 (option 2)



Email earlyhelp@towerhamlets.gov.uk



Drop-in 9am-5pm to Children & Family Centres
www.towerhamlets.gov.uk/childrenandfamilycentres

MASH

If you are concerned about a child at risk of significant harm call **020 7364 5006 (option3)** or send a Multi-agency referral form to mash@towerhamlets.gov.uk

Early Help and Children and Families Service
1st Floor, Tower Hamlets Town Hall
160 Whitechapel Road
London, E1 1BJ

PAE@towerhamlets.gov.uk

www.towerhamlets.gov.uk/parenteducation

