

WHO DO I CALL?

(WHAT RESPONSE TO EXPECT)



1. Is a crime occurring now, or is there a threat to life?

YES

Call the Police on **999**

The call will be risk assessed and the Police will respond accordingly

NO

2. Is Anti-Social Behaviour (ASB) happening, including drug dealing?

YES

Report it to the Police **Online**

To report **ASB, including drug dealing** follow this [link](#) (If drug dealing is happening outside of a school or playground call **999**)

Or Call the Police on **101**

The call will be risk assessed and the Police will respond accordingly or give advice as appropriate.

Further details on Anti-Social Behaviour and who deals with it can be found via this [link](#)

NO

3. Does your problem relate to excess noise, loud parties or music?

YES

Contact the Council's Environmental Health and Noise Team on

0207 364 5007 or 0207 364 5008

Mon-Fri (8am-4pm) & Thurs-Sun (8pm- 3.30am)

The service will assess the call and send an Environmental Health Officer if necessary

NO

4. Does your problem relate to a Rough Sleeper?

YES

If a Rough Sleeper is causing ASB or using drugs Report it to the Council via this [link](#)

If the Rough Sleeper is bedding down Make a referral to the StreetLink Team [online](#)

This organisation supports rough sleepers and can help them into accommodation and treatment if necessary