**WHO DO I CALL?**

**(WHAT RESPONSE TO EXPECT)**

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| **1. Is a crime occurring now, or is there a threat to life?** | **YES** | **(if yes) Call the Police on**  The call will be risk assessed and the Police will respond accordingly |
| **NO** |  |  |
| **(if not) 2. Is Anti-Social Behaviour (ASB) happening, including drug dealing?** | **YES** | **(if yes) Report it to the Police**  To report **ASB, including drug dealing** make a report [online](https://www.met.police.uk/ro/report/asb/asb-b/report-antisocial-behaviour/)  (If drug dealing is happening outside of a school or playground call **999**)  **Or call the Police on 101**  The call will be risk assessed and the Police will respond accordingly or give advice as appropriate.  **Further details on Anti-Social Behaviour and who deals with it can be found via the [Council](https://www.towerhamlets.gov.uk/lgnl/community_and_living/community_safety__crime_preve/anti-social_behaviour/anti-social_behaviour.aspx)** |
| **NO** |  |  |
| **(if not) 3. Does your problem relate to excess noise, loud parties or music?** | **YES** | **(if yes) Call the Council’s Environmental Health**  **and Noise Team**  **0207 364 5007 or 0207 364 5008**  Monday to Friday (8am to 4pm) & Thursday to Sunday (8pm to 3.30am)  They will assess the call and send an Environmental Health Officer if necessary |
| **NO** |  |  |
| **(if not) 4. Does your problem relate to a Rough Sleeper?** | **YES** | **(if yes) If they are causing ASB or using drugs**  report it online to the [Council](https://www.towerhamlets.gov.uk/lgnl/community_and_living/community_safety__crime_preve/anti-social_behaviour/anti-social_behaviour.aspx)  **If they are bedding down**  make a referral online to [Streetlink](https://www.streetlink.org.uk/)  This organisation supports rough sleepers and can help them into accommodation and treatment if necessary |