

Other insects

This is advice if you have insect pests which are not covered in their own section:

bed-bugs, fleas, cockroaches, pharaoh ants, wasps and black ants.

- Ladybirds

Ladybirds are harmless to people and generally good for the environment as they eat aphids which damage plants. They sometimes seek out a warm place to sleep through the winter. If it's possible, we recommend leaving them alone.

Otherwise, they can be killed with insect spray available from most shops.

- Other flying insects

These are unlikely to be harmful. If the insects are on house-plants, treat the infested plants with an appropriate insecticide from DIY or garden shop.

Otherwise, they can be killed with insect spray available from most shops.

- Other insects (including tropical ants such as ghost ants) or invertebrates

We can help to identify and give advice on insects which are being a nuisance or occurring in large numbers in a home, and provide a treatment service for some types.

You should capture one of the insects, or find a dead one, as an example for us to identify

Put it in a suitable container such as a glass jar or plastic box (or a matchbox if it is dead), or sandwich a dead one between two layers of sellotape.

Label the container with your name, address and phone number, then post it or leave it with Reception at Mulberry Place.

We will contact you with the identity of the insect, and let you know about any treatment and cost.

By post only:

Pest Control Service
Environmental Protection Support Services Team
London Borough of Tower Hamlets
Mulberry Place
5 Clove Crescent
London E14 2BG

[Map of Town Hall with details of how to get there](#) (pdf, 1.3mb)