

Housing Options Service Monthly performance statistics

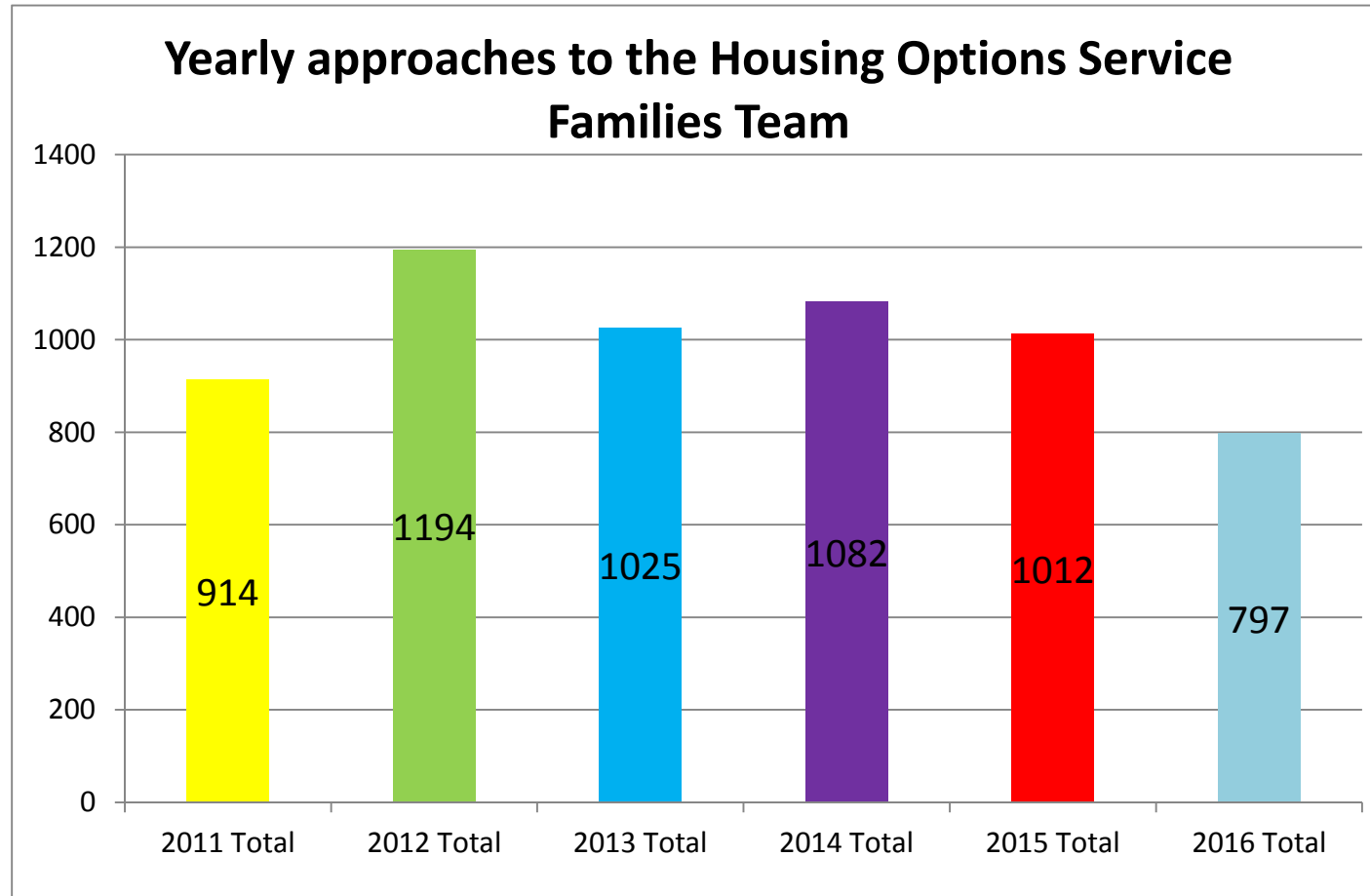
1. Approaches made to the Housing Options Family team.

2. Approaches made to the Housing Options Service singles teams

3. Hostel placements made by Housing Options Service

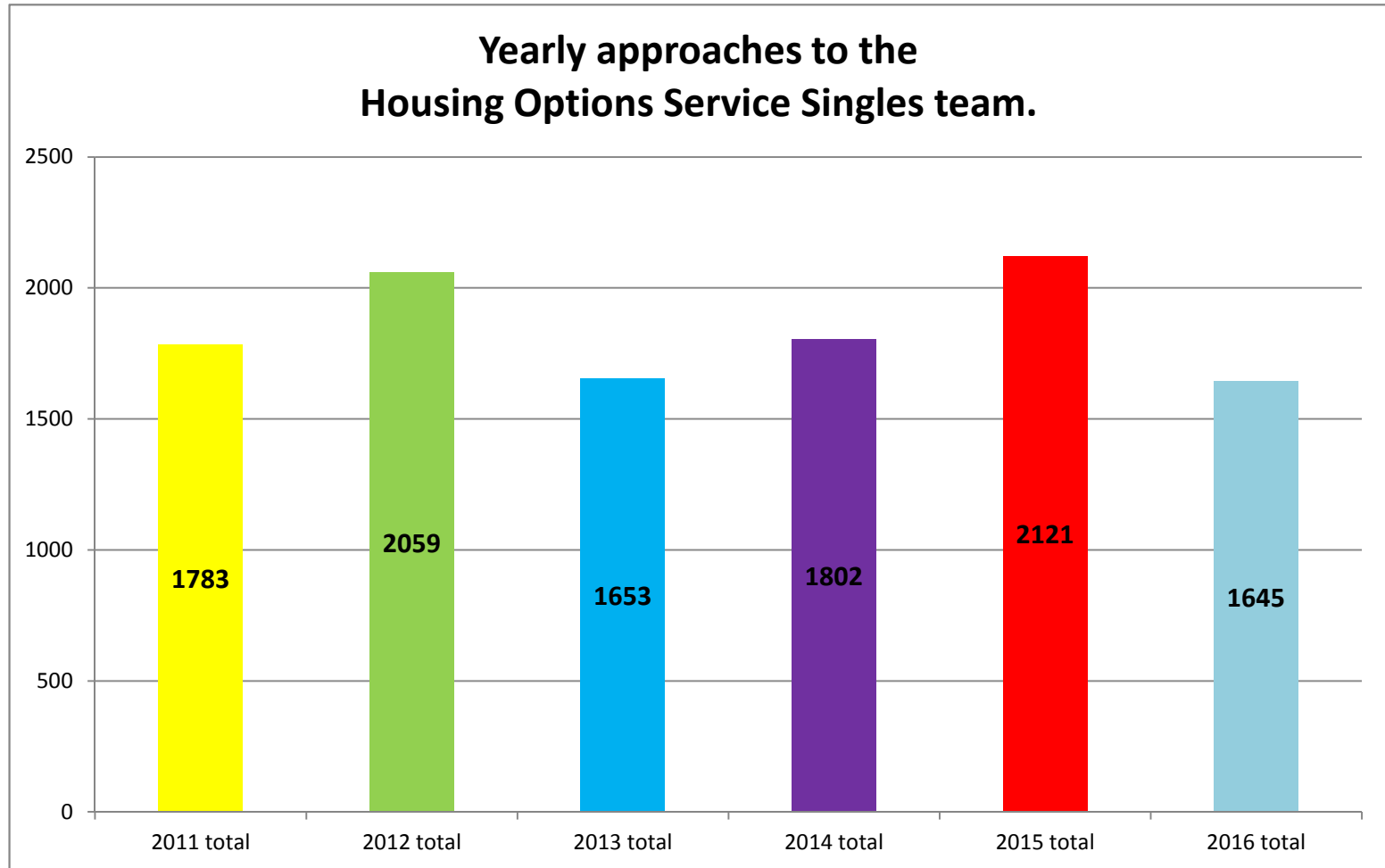
4. Housing Advice team approaches

Year	No.
2011 Total	914
2012 Total	1194
2013 Total	1025
2014 Total	1082
2015 Total	1012
2016 Total	797



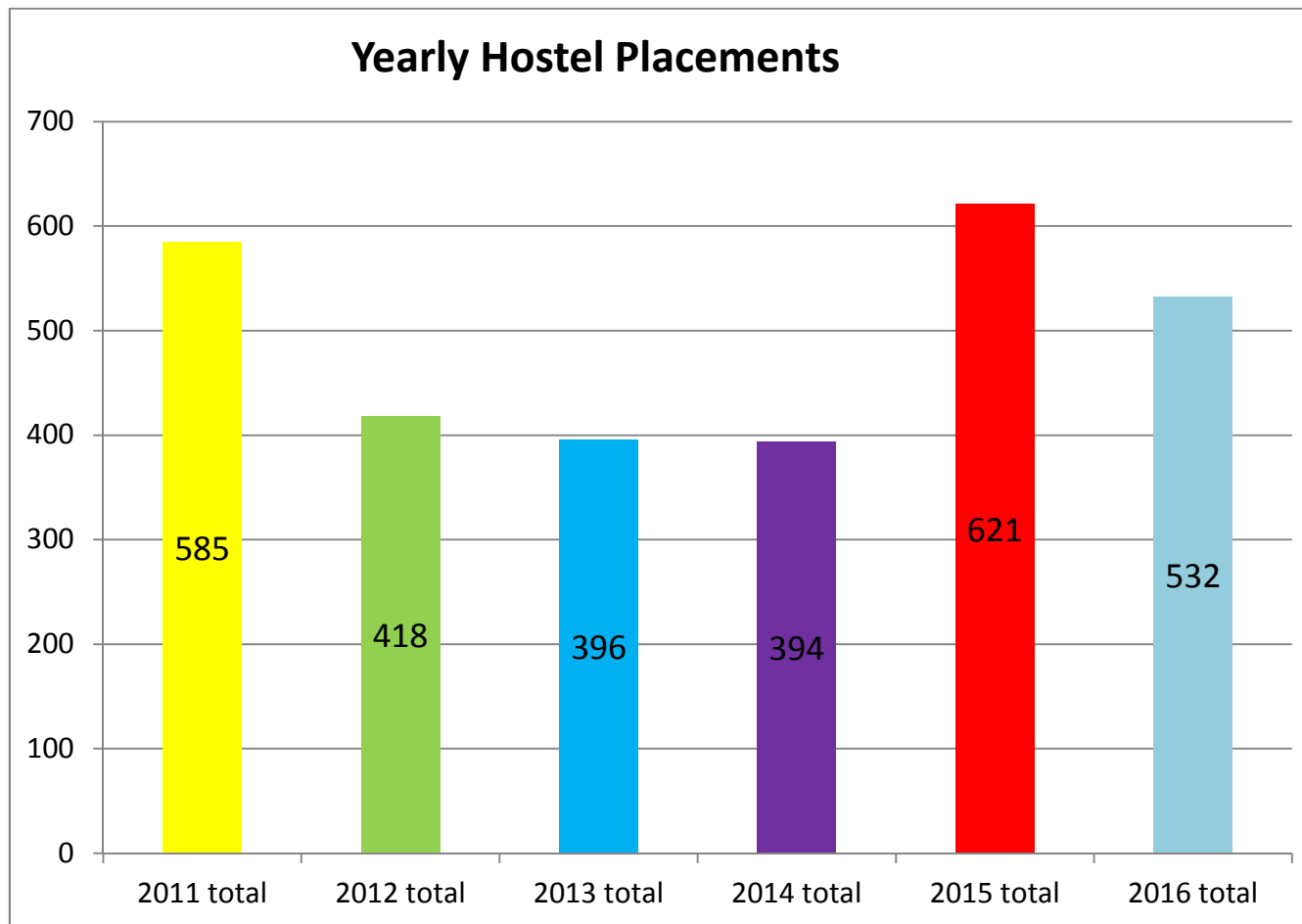
The Housing Options Families team see clients who have or are expecting children and who are at risk of being made homeless. This graph represents the approaches made yearly.

Year	No.
2011 total	1783
2012 total	2059
2013 total	1653
2014 total	1802
2015 total	2121
2016 total	1645



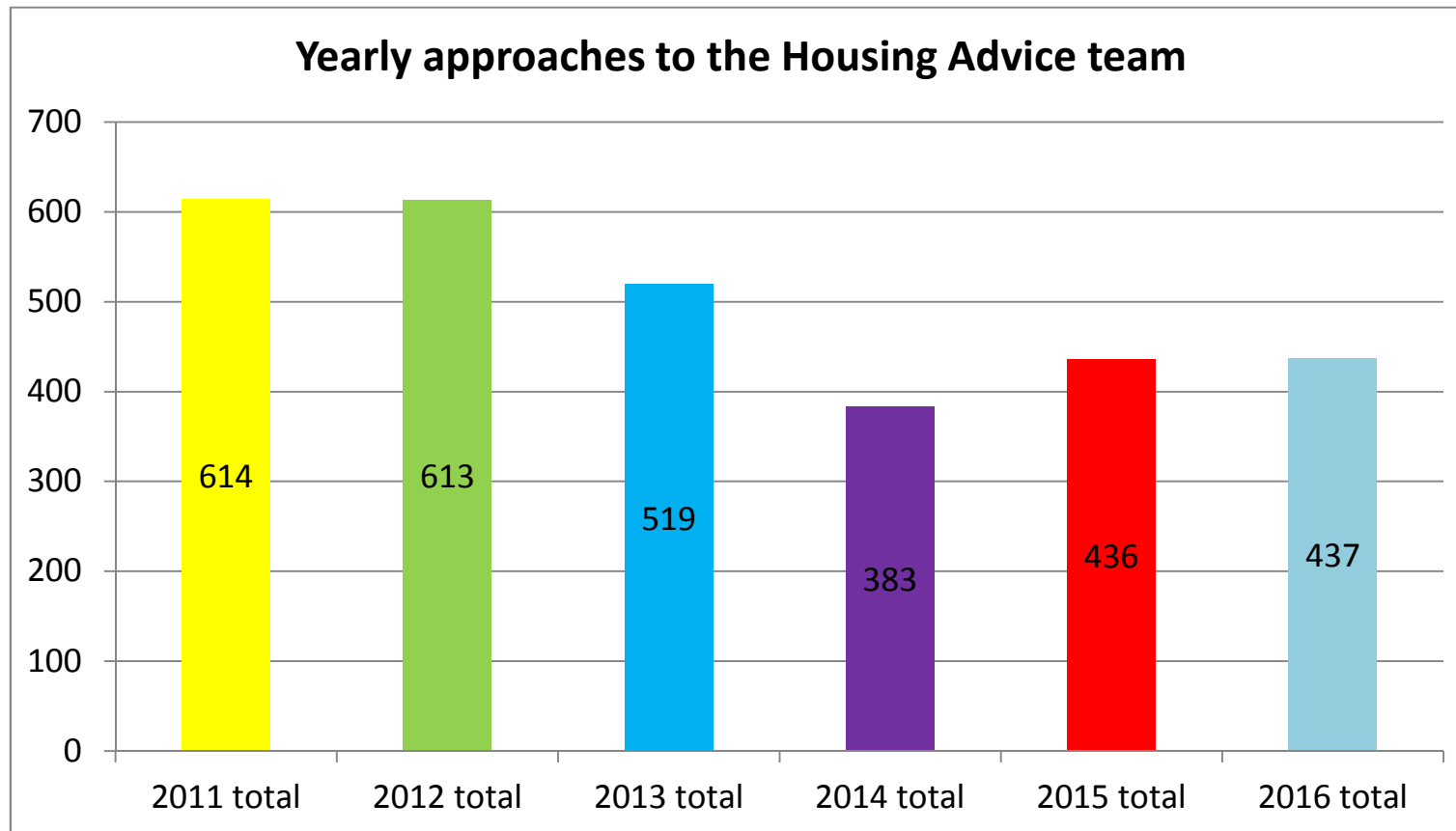
HOST (Housing Options Support Team) see single people or couples without dependants. They make all possible efforts to prevent homelessness through advice and appropriate assistance including joint working with other stakeholders. This graph represents the yearly approaches made to the Housing Options Service Singles Team (HOST)

Year total	No
2011 total	585
2012 total	418
2013 total	396
2014 total	394
2015 total	621
2016 total	532



This graph represents the yearly Hostel placements made by the Housing Options Service

Year total	No
2011 total	614
2012 total	613
2013 total	519
2014 total	383
2015 total	436
2016 total	437



The Housing Advice team will see any clients, with or without dependants, who are tenants of private sector or housing association landlords. The issues they deal with include problems with rent arrears, repairs, problems with deposits, and any disputes with landlords including potential illegal eviction. This graph represents the monthly approaches made to the Housing Advice team not including email and telephone enquiries.