

Council hotlines

Contacting Tower Hamlets made easy

Contact the service you need direct on the following numbers:

020 7364 5001 – Housing Benefits

020 7364 5002 – Council Tax

020 7364 5003 – Parking Services

020 7364 5004 – Streetline (including recycling and refuse)

020 7364 5005 – Adult Social Care

020 7364 5006 – Children's Services
(including Education and Children's Social Services)

020 7364 5007 – Pest and Noise Nuisance

020 7364 5008 – Environmental Health, Trading Standards & Licensing

020 7364 5009 – Planning and Development

020 7364 5010 – Business Rates

020 7364 5011 – Recruitment Line

020 7364 0872 – Electoral Services

020 7364 5016 – Healthline (to find a GP and other health services)

Useful Housing Numbers

0800 376 1637 – Housing Repairs (for Tower Hamlets Homes tenants)

0845 270 2400 – Choice-Based Lettings - Homeseekers

020 7364 5015 – Tower Hamlets Homes

Report it

If you need to report an incident, use one of our 24-hour freephone numbers:

0800 917 5918 – Anti-Social Behaviour

0800 138 0521 – Hate Crimes

Switchboard

If you know the name of the person you need to speak to or the department you need to contact, call the Switchboard on:

020 7364 5000

General Enquiries

For other council enquiries you can call the General Enquiry line on:

020 7364 5020

Website

www.towerhamlets.gov.uk

Find information and contacts, request services and make payments