Learning Disability and Mental Health Care Homes Support Plan – Update, August 2020

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| **Next Steps as of May 2020** | **Deadline** |  | **Further Actions** |
| Develop and disseminate a “care home preparedness checklist” covering all 5 support areas (Infection Prevention and Control, Testing, Personal Protective Equipment, Workforce Support & Clinical Support) to assess current status and identify areas care homes need support with. | Early June 2020 | Complete. Bronze group has been reconfigured to cover the key checklist areas, a risk assessment tool has been compiled and all providers are being supported to complete this. | N/A |
| Assess how many care homes are using staff who work in more than one care home. | Early June 2020 | Complete. No care homes are using staff who work in more than one care home. | Continue to monitor position across all care homes. |
| Discuss and agree plan with care homes to ensure staff are only working in one home and/or reducing workforce movement and transmission as much as possible (e.g. through covering taxi costs to and from the care homes, hotels costs to limit social interaction outside work etc.) | Mid-June 2020 | Complete. No care homes are using staff who work in more than one care home. Plan is also in place to further limit use of public transport for staff. | Continue to monitor position across all care homes. |
| Confirm care homes payment arrangements for staff that are self-isolating; agree a consistent approach across all the care homes, in line with national guidance. | End June 2020 | Complete. All care homes are paying staff for self-isolation periods in line with national guidance. | Continue to monitor position across all care homes. |
| To expand and roll-out the work we have started in our older people’s homes into our mental health and learning disability settings; immediate priorities will be around testing and replicating the clinical “wrap around” support offer. | August 2020 | Successful embedding of support through clinical lead and local testing offer will be extended to majority of LD and MH homes in August 2020. | LD & MH: Assess need for expansion of clinical leads to supported accommodation by October 2020. |
| Establish a weekly teleconference for LD & MH care homes to highlight issues and provide support from NHS partners, infection control etc. | August 2020 | This will commence in mid-late August 2020. | N/A |
| Ensure clinical leads are in place for MH and LD homes. | August 2020 | All care homes bar Coxley House have clinical leads in place. | LD & MH: Identify lead for Coxley House and assess need for expansion of clinical leads to supported accommodation by October 2020. |
| Agree and implement enhanced primary care support into LD & MH care homes. | End June 2020 | Complete; enhanced offer available to all care homes. | LD & MH: Assess need to further enhance support and expand into supported accommodation by October 2020. |
| Assess current level of take up in care homes of “train the trainer” infection control offer. | End May 2020 | Complete. All care homes have completed the training. | N/A |
| Undertake on-site (where possible) assessment of each care home to review design/layout of the building, and determine how this can be enhanced/maximised to support IPC management e.g. around zoning, cohort staffing etc. | End September 2020 | In progress. Individual assessments underway covering applicable domains, commissioner support to engage specialist input where required. | N/A |
| Expand local testing offer into LD & MH care homes. | August 2020 | In progress; testing roll out to commence in August 2020. | N/A |
| Explore and implement incentives to encourage staff testing. | August 2020 | Delayed. Monitoring and review of staff uptake will commence alongside roll out of testing into LD & MH settings over August 2020. | Continue to monitor position across all care homes. |
| To continue to develop and deliver virtual training sessions to all care home staff, in line with training gaps that are identified by them and the wider partnership. | Ongoing | In progress and ongoing. | N/A |
| Undertake review of access to medical equipment and training in each of the care homes; determine what equipment is required, and support with procurement where required. | End June | Complete; no care homes identified the need for additional equipment. | N/A |
| To review the financial situation for all of our care homes. | End September 2020 | Complete. | N/A |
| Work with Commissioners in other boroughs to ensure that the care homes support offer is in place where we commission placements. | End September 2020 | In progress; currently sourcing data on out of borough placements, to pick up with the relevant commissioners. | N/A |
| **Next Steps as of August 2020** | **Deadline** | **Update – LD & Mental Health Care Homes** | **Further Actions** |
| Actions taken to ensure that staff do not work across care homes. | End August 2020 | N/A. No care homes are using staff who work in more than one care home and the importance of this was reiterated at August provider meeting. | Continue to monitor position across all care homes. |
| Confirm care homes payment arrangements are in line with national guidance | End August 2020 | N/A. All care homes are paying staff for self-isolation periods in line with national guidance confirmed August 2020. | Continue to monitor position across all care homes. |
| Develop a leaflet for carers and relatives of residents in a care home. | End September 2020 | Communication to be adapted for MH and LD schemes in consultation with providers. | N/A |
| Explore opportunities for care homes to continue to involve relatives and carers in the development of the care home. | End October 2020 | Providers will be encouraged to explore opportunities for involving relatives and carers in the development of the care home. This may be through teams meetings or telephone contacts. | N/A |
| To explore opportunities to offer psychological support to care home managers and staff. | End September 2020 | To be discussed at provider forum, with exploration of provider initiatives in place to support managers and staff e.g. Employee Assistance Programme. | N/A |
| Promote the uptake of flu vaccinations for both staff, residents and visitors to care homes. | End October 2020 | All the care homes have nominated a flu lead and provided up to date information about flu vaccination plans for 20/21. | N/A |
| To implement a system to monitor all referrals into care homes. Ensure they have tested negative prior to admission and self-isolate for 14 days in line with national guidance. | End August 2020 | Testing protocol has been developed for respite service, movement in other homes is minimal and so reporting and monitoring of referrals takes place on an individual basis when applicable. | N/A |