

Digital Visitor Permits Terms and Conditions



1. You will not be able to apply or revert back to visitors' scratchcards.
2. Your application address is your sole or main residence where you live for a minimum of 4 nights a week.
3. You must inform us immediately if any of your application details change.
4. You can order up to four books for each order.
5. You will not be able to place a new order until you have less than one book (ten permits) left.
6. A book of permits does not have an expiry date.
7. Each time you place an order you will have to upload your proofs.
8. A permit is only valid for a vehicle which does not exceed 2.3m (8'6") in height or 5.2m (16'8") in length.
9. A permit is only valid for the vehicle registration number you activate.
10. A permit is only valid during the controlled parking mini-zone restriction times.
11. A permit is only valid in the mini-zone in which you live.
12. A permit is only valid **on-street** in parking bays signed 'Resident Permit Holders Only', 'Permit Holders Only', 'Permit Holders or Pay at Machine'.
13. A permit is **not** valid off-street on an estate or on private land.
14. A permit is valid for six hours during the controlled parking mini-zone restriction times and any time remaining will be lost.
15. On a Saturday or a Sunday one permit is valid up to midnight.
16. A visitor must ensure that their vehicle is parked within the markings of a parking bay.
17. Any misuse of a permit may result in your account being locked or closed indefinitely.
18. The Council will investigate cases of suspected fraud, and if proven may result in the account being locked or closed indefinitely.
19. The issue of a permit does not guarantee the user a parking bay, nor does it render the Council subject to any liability in respect of loss or damage to a vehicle in a parking bay, or to the contents or fittings of any such vehicle.
20. Permits are issued subject to the relevant Traffic Management Orders of the London Borough of Tower Hamlets and may be subject to change.
21. The Council reserves the right to change the Terms and Conditions, and any changes will be published on the council's website.